A Peek into Botkeeper's Machine Learning



OUR TEAM





Brian Emposimato Director of Product



NIshanth Vimalesh Machine Learning Engineer



Jenny Blackwell Director of Engineering



 $\left(\right)^{\prime}$

TABLE OF CONTENTS

The Accounting Cycle at Botkeeper

116 Data Driving AI @ Botkeeper

Bank feed transactions, GL data, & bank statements

Transaction Categorization Transaction Manager, AutoPush, & Transaction Classifier

Bank Reconciliation OCR technology & HITL

Financial Insights Income statements, trending, & LLMs



Al Starts with a Business Problem

- At Botkeeper, our goal is to automate and streamline as many steps in the accounting cycle as possible.
- By dissecting these individual steps, we gain an understanding of the underlying challenges we need to solve.
- As our understanding of a business problem gets deeper and more specific, we get a better understanding of how to apply AI to solve it.



...and Data

xero 20 Data-Layer

Chart of Accounts \bigcirc Vendors and Customers \bigcirc Classes

Departments

Transactions

 \cap etc.

 \bigcirc

 \bigcirc

 \bigcirc



Bank Feed Bank Statements \bigcirc



 \cap

Bank Statements





Have you ever thought you're spending too much time in the bank feed and there has to be a better way?



A Glance at Transaction Manager

Transaction Manager combines machine learning with some light human assistance to auto-categorize transactions based on past transactions.

						۵ 🐢
				🖂 infinite		
Gentle Care Dent X	Gentle Care Dental LLC					
Client & Oser Management	Patority					
Activity Hub	Needs Review Processe	d Configurations				
Work	Transaction Type	Date Range	Source	Assignee O		
Documents	All 80 bets	07/18/2024 → 09/16/2024 #	All SO Dets	Search Assignce * Export to CSV		
Transaction Manager	AutoPush Confidence Level Clear High 79 Medium 0 Lew 1	Transaction State Clear	ger 80 Search	Q. This data is accurate as of 09/16/2024 at 3:23 PM. Refresh		
JE Automation	-					
Smart Connect	Iransactions			Uther Actions V Necess Review	Kowsperpage: 10 • 1-10 0180 14	() M
Password Manager	Tx Date	Source Type	Payee	Description	Amount Category	CI Action
Bot Review	2024-07-18	RCN Airbase x O281	🐔 FedEx 🗠	FEDEX462694549 FEDEX463694549 800-4632339 TN	\$133.90 💰 Subscriptions	-
Transaction insights	@ 2024-07-18	RCN Airbase x OParchase	🐔 Intuit -	INTUIT 'QBOOKS ONLINE INTUIT 'QBOOKS ONLINE CLINTUIT.COM CA	\$1,540.16 🔸 Subscriptions	-
	@ 2024-07-19	RCN Airbase x O281	🖍 FedEx -	GOTOCOM'GOTOWEBINAR GOTOCOM'GOTOWEBINAR GOTOCOM MA	\$529.13 🐔 Subscriptions	-
	2024-07-21	RCN Airbase x O Purchase	🐔 Retool 🗸 🗸	RETOOL RETOOL SAN FRANCISCO CA	\$757.56 🐔 Subscriptions	-
	2024-07-21	RCN Airbase x O281	🖍 FedEx 🗠	200M.US 888-799-9666 200M.US 888-799-9666 SAN JOSE CA	\$2,320.34 🐔 Subscriptions	- [
	2024-07-21	RCN Airbase x OParchase	🖌 FedEx 🔹	FEDEX463854976 FEDEX463854976 800 -4633339 TN	\$109.33 🐔 Subscriptions	-
	@ 2024-07-22	RCN Airbase x O281	🖍 FedEx 🔹	SENTRY SENTRY SAN FRANCISCO CA	\$738.90 🐔 Subscriptions	-
		RCN Airbase x O281	🖍 FedEx 🗸	PY 'PRIME STORAGE - BO PY 'PRIME STORAGE - BO BOSTON MA	\$168.00 🐔 Subscriptions	•
	2024-07-23	RCN Airbase x O Purchase	🐔 Auto Entry 🗸	AUTOENTRY AUTOENTRY DUBLIN DU	\$2,053.20 🔸 Subscriptions	· [



CATEGORIZATION

Leverage technology to categorize the transactions first and determine when human review is needed

CUSTOMIZATION

Tailoring the experience to your client's specific needs

COLLABORATION

Streamline collaboration around collecting information on uncategorized transactions



The Evolution of Transaction Manager



Transaction Manager and Autopush



From Training Data to Trained Model

Collect Training Data

Our models learn from historically categorized transactions.

Pre-processing and Enrichment

Pre-processing steps allow us to get the most useful information out of our data.



Model Training

Learning how important each attribute in our dataset is to solving our business problem.

Feature Engineering

Feature engineering is a technique that leverages data to create new variables that aren't in the training data set.



EMBEDDING

- Model does not understand words the way we do, they need numbers to work with.
- Embedding is a way to turn words into a bunch of numbers, but in a smart way that captures their meaning and relationships.





TRANSFER LEARNING

- Each entity model starts off smarter, using knowledge already gained from the global model's embedding.
- Allows our model to quickly adapt with fewer transactions and deliver more accurate results.





ENSEMBLE APPROACH

 An ensemble model combines different models, each with their own strengths, to make better predictions than any one model could alone.





 \bigcirc

SIMILARITY MODEL

Learns from past transactions

CLASSIFICATION MODEL

Learns from patterns in the transactions

ENSEMBLE MODEL

GLOBAL MODEL

Learns from past global transactions

Al & ML improve efficiency but never fully eliminate the need for humans. AutoPush can eliminate a majority of transaction categorization work and streamlines the rest. //%

Average Automated Transactions

AutoPush Metrics

AutoPush Transactions (V2)

Breakdown by Confidence Threshold - Total Transactions



Date

Transaction Volume

AutoPush Metrics



Confidence quarterly breakdown



What's coming next

Default rules

- Global rule set used
 when confidence is less
 than X%
- Results in better predictions & yields more time saved

Train Your Model

- Supporting additional dimensions
- Auto-splitting
- Leverage automation with clients without GL history
- Enhanced control can specify descriptions, amounts
- Workflows adding assignees, marking transactions needs review, excluding transactions

ML Improvements

- O Preprocessing
- Named entity recognition models



MODEL IMPROVEMENTS





Transaction descriptions often contain noise such as irrelevant characters, variations in formats, and unnecessary details, which can confuse the model.

NAMED ENTITY RECOGNITION

More focus on meaningful information and discarding irrelevant information in the transaction description.







Have you ever had to review a bank statement line-by-line, trying to figure out what's causing the difference in your reconciliation?



A Glance at

Auto Bank Rec

Auto Bank Rec automates reconciliations with bank feeds and statements to identify outliers with smart, actionable solutions.

ot	keeper									¢¢
6				M Infinite						
ĭ	Auto Bank Rec BOTLABS							Helpfu	Il tips 👔 Submit f	edback
	Brian e test 1234 Technology Workshop									
	GL Account	Smart Connect Account	Last Rec Period 🟮	Unrec Txns 🚯	Stmt Source 🔋	Stmt Balance	GL Balance	Difference	Assignee	Act
	Checking Bank	* Not Connected		Botkeeper: - GL: 79	Upload	ľ	-\$10,667.22		Bria •] ••
	Quicksilver CC Credit Card	 Not Connected 	2024-03-21 - 2024-04-19 Not completed	Botkeeper: 59 GL: 59	Upload	\$1,068.16	-\$7,841.13	\$8,909.29	Bria •]
	Credit Card Credit Card	RCN,AIRBASE - 0281 *	2020-06-09 - 2020-06-26 Not completed	Botkeeper: 0 GL: 0	Upload	\$7,455.09	\$0.00	\$7,455.09	Search by N 💌]
	Savings Bank	 Not Connected 	2024-02-15 - 2024-03-21 Not completed	Botkeeper: 0 GL: 9	Smart Connect	\$163.64	\$169.74	-\$6.10	Search by N 💌]
	Credit Card Test Credit Card	Quicksilver - 2049 *	2024-07-01 - 2024-08-30 Not completed	Botkeeper: 59 GL: 59	Upload	\$5,423.64	-\$3,586.52	\$9,010.16	Search by N 🔻]
	Checking Test 123 Bunk	v Not Connected	2024-03-04 - 2024-06-18 Not completed	Botkeeper: 31 GL: 31	Upload	ľ	-\$251.81		Search by N 💌] ••



COLLECTION

Leverage technology to collect the transactions and statements

COMPARISON

Leverage technology to compare the data sets and determine outliers

COLLABORATION

Streamline collaboration around reconciling accounts







Real-time bank feed reconciliation also available!

Automated Bank Reconciliation



Retrieve Bank Statements

Automatically retrieved for supported institutions or uploaded via Documents

Extract Data

OCR technology is used to parse account and transactions details



Botkeeper Data Review (HITL)

Extracted data is reviewed by Botkeeper experts



Transactions Automatically Matched

Statement transactions are programmatically matched to transactions in the GL



Reconciliation Finalized

Simple UI allows users to review and complete reconciliation

DATA EXTRACTION FROM BANK STATEMENTS



		<u>.</u>	=]
F	<u>_</u> (Ţ	-	1

RULE BASED TEMPLATES

- Pre-defined templates that specify the exact location and format of the data to be extracted
- Looks for specific keywords or locations in a structured document



- Models that can be trained to recognize the layout and structure of bank statements
- Makes use of OCR and natural language processing (NLP) techniques to recognize and extract data









⁻ ML MODELS

E TRAINING DATA	SCALABILITY
Don't require a large amount of labeled data for training and are quick to deploy	Can handle a wide variety of institutions and layouts with format variations
ACCURACY	ABILITY TO LEARN

Accuracy is very high and the results are consistent

Can improve over time with more data and fine-tuning



🖗 HUMAN IN THE LOOP

- Combines the efficiency of automation with the precision of human oversight to ensure high accuracy
- Continuous feedback loop enhances system learning, allowing automation to become more accurate over time

AUTOMATED MATCHING

- Ensures financial accuracy by automatically comparing and aligning data between internal records and bank statements
- Reduces the need for manual intervention and speeds up the reconciliation process



33% Completely automated reconciliations

88% Automatically reconciled transactions





What's coming next

Custom models for complex statements

- Combined statements
 - Multiple bank accounts
 - Credit cards with subaccounts

Supporting Subaccounts

 One reconciliation including main & subaccounts

Bulk Actions

- Adding/Editing/Deleting
- Categorizing statement transactions





Have you ever dreaded a client meeting due to not knowing what to talk about?



A Glance at Financial Insights

Financial Insights combines data and GenAI to tell the story of how the business is doing, what is the driving the performance and areas of opportunity; allowing firms to offer valuable advisory services and scale their practice.





COLLECTION

Leverage technology to collect the financial data

COMMUNICATE

Take advantage of GenAl to tell the story in an easy-to-understand format

CLIENT VALUE

Set your firm apart from the rest by providing your clients with actionable insights





Botkeeper's Financial Insights



Let's get the advisory conversations started!



INCOME STATEMENTS We'll be starting with a history of income statements, driven by your client's general ledger data.

D

TRENDS &We'll layer statistical analysis and**OPPORTUNITIES**trending with...

DYNAMIC Messaging Large language models to provide comprehensive and easy to understand insights.





LARGE

LANGUAGE

MODELS

Mathematical techniques to perform quantitative analysis that are highly accurate and grounded in well-established methodologies

Interpret results, providing context, summarizing key points, and translating technical insights into easy-to-read narratives



Quantitative accuracy and qualitative explanation, creating a comprehensive and easy-to-understand financial analysis





THANKS!



0

Do you have any questions? jblackwell@botkeeper.com bemposimato@botkeeper.com nvimalesh@botkeeper.com botkeeper.com

