Accounting Intelligence. No boundaries. No limits.

00

CHECK IN: 1008AI



REMOTE TEAM ROADMAP: INCREASE REVENUE AND REDUCING OVERHEAD TUESDAY, OCTOBER 8

PRESENTERS:





SHARRIN FULLER CHIEF EXECUTIVE OFFICER, GLASS WALLET

NICK BOSCIA, CPA PARTNER, BOSCIA & BOSCIA P.C.



Hi, I'm Sharrin!

 CEO of Glass Wallet Ventures, LLC and CORE Financial

- Creator of the Scaleable to Saleable and Remote Team Road Map
- Sold her first business for \$2 Million Dollars
- Have acquired 3 companies and grown each one to \$1 million in one year
- Passionate about teaching others how to build, scale and sell a business successfully





Hi, I'm Nick!

- Joined family-owned accounting firm Boscia & Boscia PC in 2013
- CPA & EA committed to continuous education
- Known as "TheBalancedCPA" helping firms grow while creating balance & fulfillment both professionally and personally
- Passionate world traveler with a goal to explore 100 countries around the globe.



When, Why, and How to Recognize Your Firm Should Go Remote





glassWALLET

Your Remote

Checklist

\mathbf{C}		Y/N lized
	0	Y/N
SCALEABLE	ALEABLE	tract Y/N
Remote-Readiness Checklist	\mathbf{O}	nts Y/N
letermine if you business, in its current state, is ready to embrace remote work s it presents significant opportunities for scalability, cost reduction, and talent acquisition		ey team
Scalability:		.,
Is your firm experiencing rapid growth that's outpacing your current office		
space?	Y/N	nd Y/N
 Are you looking to expand your client base beyond your local region? 	Y/N	
 Do you find it challenging to scale operations due to the limitations of 	Y/N	nes Y/N
physical office space?		peing
 Could reducing or eliminating office space lead to significant cost savings? 	Y/N	Y/N
Cost Inefficiencies:		te Y/N
Are your overhead costs (e.g., rent, utilities, office supplies) taking up a large	Y/N	1714
portion of your budget?	1719	
 Does managing an in-office team seem to be more costly than productive? 	Y/N	
 Are you considering transitioning your manual processes to automated software solutions? 	Y/N	
Client Needs:		-)
 Do your clients prefer virtual meetings or have you received requests for remote services? 	Y/N	
 Is your client base expanding to regions where face-to-face interaction is 		esents significant
impractical?	Y/N	ition.
Could a remote setup help you provide more flexible service options for your		
clients?	Y/N	your firm are well-
 Are your clients comfortable using online tools and platforms for 		
communication and project management?	Y/N	



Building the Foundation of a Remote Team



The Hierarchy

Handout

CEO EΑ People Accounting Marketing Tax Operation **Director of** Accounting **Director of** Director of Senior Tax People Ops Marketing Senior Managers Accounting Cust. Success Sales Content & Manager Manager **SM Manager** Junior **Preparers &** Accounting Outsource **Cust. Success** Outsource Reps **Bookkeepers &** Outsource

Use this chart to help clarify reporting relationships, decision-making authority, and communication channels, ensuring

Hierarchy Chart

everyone understands their place and responsibilities within the organization.

glassWALLET

 \prec

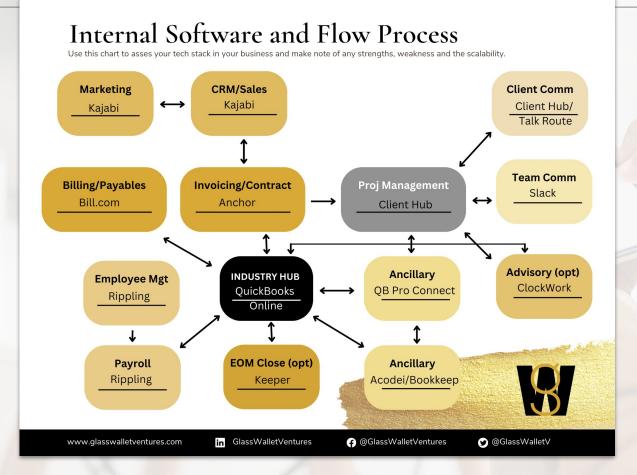


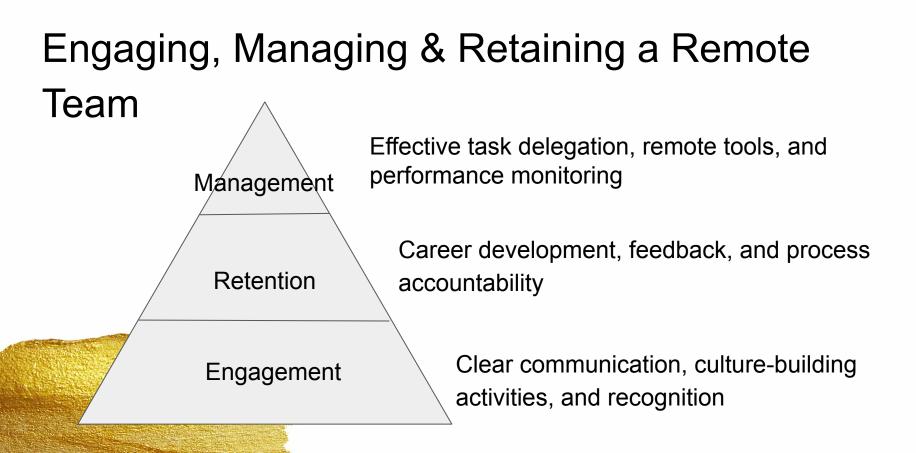
Choosing and Implementing the Right Cloud Technologies

Streamline operations, enhance collaboration, and build a scalable remote team with the right cloud tools.



REMOTE TEAM ROADMAP: INCREASE REVENUE AND REDUCE OVERHEAD







Outsourcing When & Why

When:

- Tasks are repetitive, low-value, and consume too much time.
- When in-house teams are stretched too thin, and deadlines are missed
- The cost of hiring or training in-house exceeds the benefit

Why:

- Reduce overhead and operational costs.
- Focus the internal team on high-value tasks.

glassWALLET

• Increase efficiency and scalability.



Outsourcing WHO

KEEP - Client relationship and advisory roles

OUTSOURCE - non client relationship and non advisory roles





Let's Take 5....

Boscia & Boscia PC: A Journey of

glassWALLET

Family, Technology, and Growth

Our Roots: Founded in 1975

- Founded by Joe Boscia Sr.
- Manual processes, minimal tech.
- Hard work and dedication built a strong foundation.







A New Generation, A New Vision

- Joe Jr. focused on growth, Nick focused on tech & processes
- Began modernizing processes
- Key learning from conferences
- Networking & Collaborating



glassWALLET

Transforming the Firm

- Adopted SmartVault, Anchor, Calendly, Financial Cents.
- Doubled client base to 1,800.
- Streamlined operations, improved work-life balance.









The Future of Boscia & Boscia PC

- Continuing to automate and scale.
- Balancing growth with client satisfaction and team well-being.
- Focusing on next-level tech and efficiency.



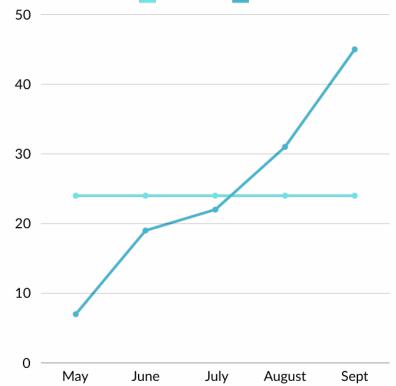








Forecasting Hires and Revenue Growth



Revenue

Hires





New Hire Calculator

Monthly Rev	150000	
Hourly Rate	250	
HOURS	600	Rev divided by Hourly RATE
Staff Needed	4	HOURS divided by 160



Scaling Your Virtual Firm

Step 4: Expand Service Offerings

Step 3: Adopt Advance Technology

Step 2: Leverage Remote Teams

Step 1: Small Team Operations





Enhancing Client Experience in a Remote Firm

Communication:

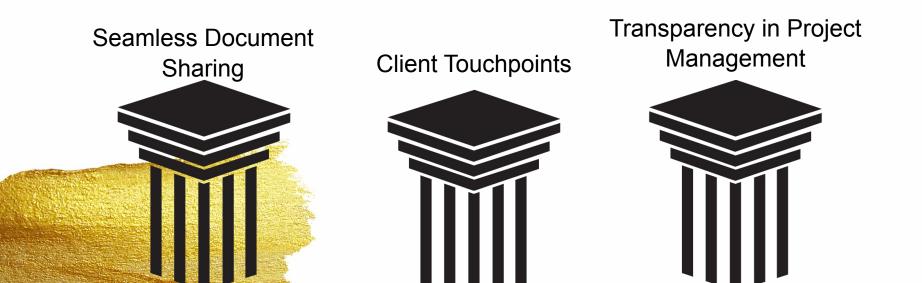
- Regular Virtual Check-ins
- Clear Communication
 Channels
- Real-Time Updates

Collaboration:

- Client Portals
- Virtual Collaboration Tools
- Full Visibility

Enhancing Client Experience in a Remote Firm

Maintaining Strong Client Relationships Remotely



Creating a Sustainable, Remote-First Culture

Flexibility

Allow flexible working hours and locations to accommodate diverse team needs and improve work-life balance



Diversity

Create a team that reflects diverse backgrounds, perspectives, and cultures to foster innovation and global reach.



glassWALLET

Inclusion

Encouraging open communication, celebrating different cultures, and creating space for all voices in virtual meetings.



Creating a Sustainable, Remote-First Culture





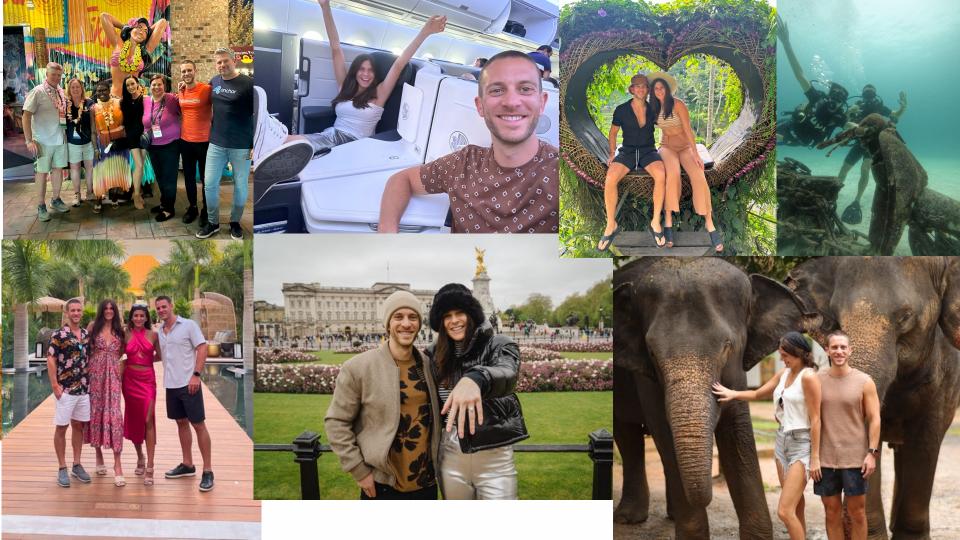
Final Steps to Implementing Your Remote Roadmap

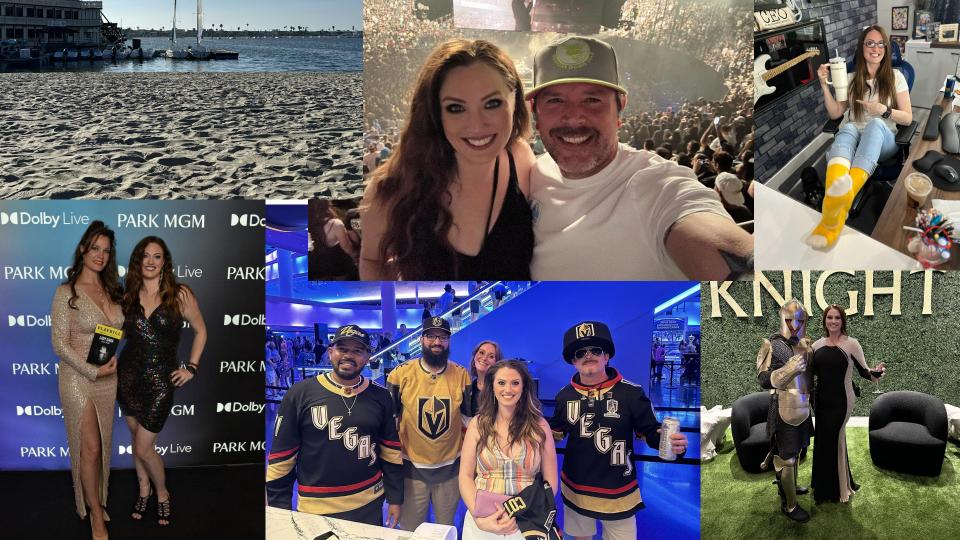














CHECK OUT: 1008AO

THANKS!